

## Welcome to the Wings CRS Family!

Aloha and welcome to the Wings CRS Ohana! We're thrilled to have you and your family join our team. We've adopted the Hawaiian word "Ohana" which means everyone is family and at Wings CRS, our Talent & Culture Success Guide and our Ohana Guide offices are dedicated to ensuring you feel warmly welcomed and well-integrated into both the Wings CRS community and the vibrant local communities surrounding our Global Operations Center.



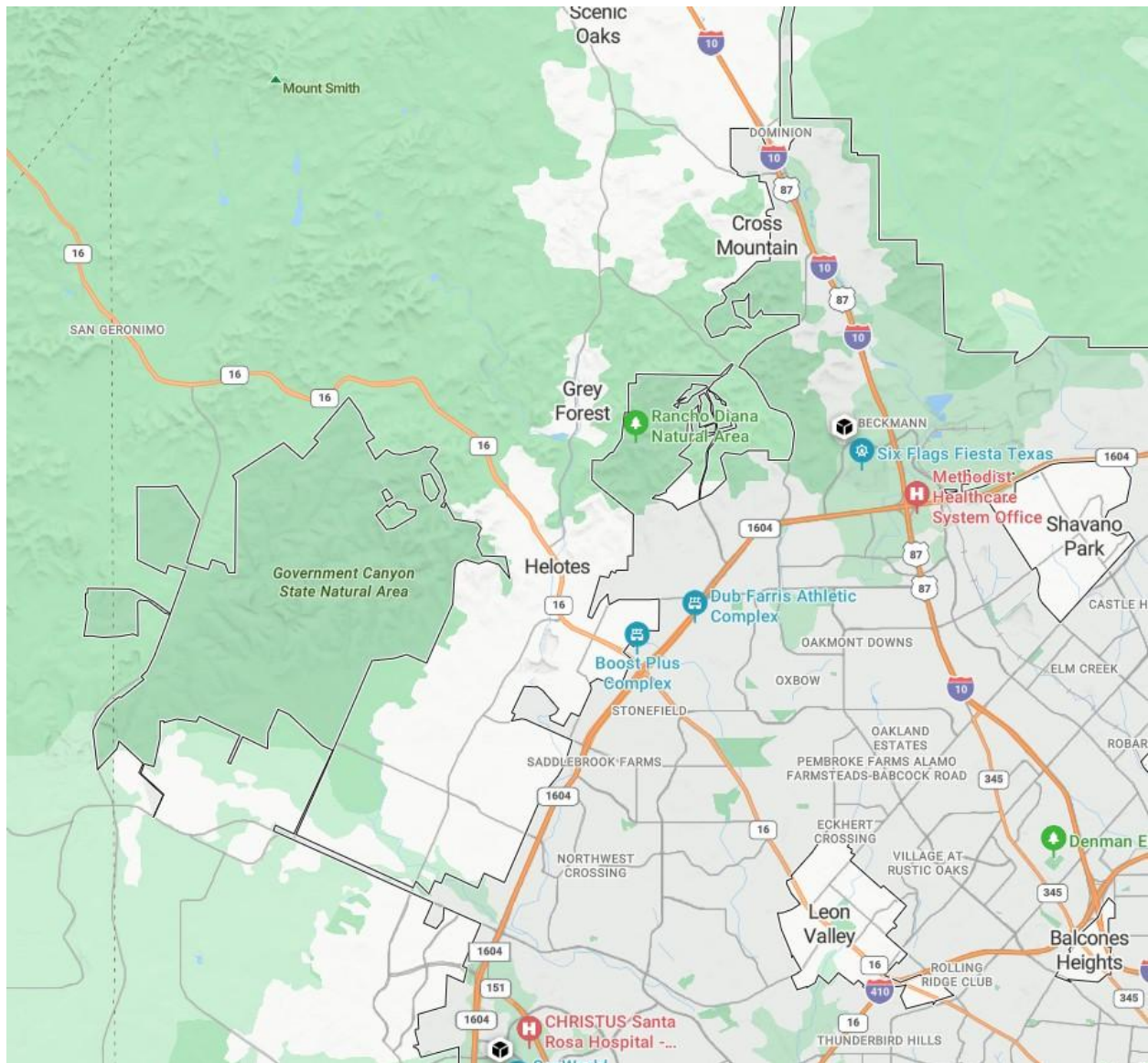
This welcome package is thoughtfully designed to provide comprehensive details and resources to help you choose a suitable community within a comfortable 30-mile radius of our Global Operations Center. Inside, you'll find extensive information on neighborhoods, schools, medical facilities, recreation areas, restaurants, essential services, and much more to simplify your transition.

Our Ohana Guide team is committed to personally assisting you every step of the way. We understand moving and settling into a new community involves significant adjustments, so please do not hesitate to reach out. We're here specifically for you and your family, ready and eager to support your journey and ensure your experience is seamless and enjoyable.

Welcome aboard! We're delighted to support you and your family in making Wings CRS your new home.

## **Zone 3: Northwest San Antonio & Helotes Zone**

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## Zone 3: Northwest San Antonio & Helotes Zone

*Includes ZIP codes: 78023 (Helotes), 78255, 78256, 78257 (NW San Antonio I-10 corridor: Leon Springs, Cross Mountain areas), 78254, 78253 (Far NW San Antonio outside Loop 1604), 78249 (UTSA area).*

*(This zone covers the far northwest corner of Bexar County around Helotes and the IH-10/Loop 1604 junction. It overlaps with San Antonio's city limits in some ZIPs. These areas are within ~20–30 miles south of Boerne.)*

### Overview – NW San Antonio & Helotes Zone

**History:** Helotes (incorporated 1981) was once a farming village and stagecoach stop. It's now a suburban city preserving a "Old Town Helotes" on Bandera Road. The surrounding 78255/78256 areas (Leon Springs and The Dominion) have rich history – Leon Springs was home to the famous **Rough Rider** training camp under Teddy Roosevelt. Development boomed from the 1990s onward as San Antonio expanded northward. The **IH-10 corridor** (78255/78256/78257) is now known for upscale neighborhoods (The Dominion, Crownridge) and attractions like Six Flags Fiesta Texas. Far NW areas (78254/78253) were ranches turned into master-planned communities in the 2000s (e.g., Alamo Ranch).

**Climate:** Humid subtropical, very similar to Boerne but slightly warmer (lower elevation). Summer highs regularly reach upper 90s°F. Being closer to the urban core, the zone sees an "urban heat island" effect (nights a bit warmer). Rainfall ~30 inches/year. Occasional flash-floods can occur in low-water crossings. Overall climate is **hot summers, mild winters**, with rare light snowfall perhaps once a decade.

**Demographics:** This zone is **highly populated and growing fast**. Helotes (78023) area population ~28,585 [simplemaps.com](http://simplemaps.com). Helotes city (~10,000 pop) is majority White (~72%) and Hispanic (~24%), with median household incomes around \$95K. ZIP 78255/78256/78257 (Leon Springs/Dominion) have a combined ~40,000 people, majority White and Asian, known for wealthy enclaves (median incomes \$100K+). For example, 78257's population is ~10,390 [simplemaps.com](http://simplemaps.com) including The Dominion (one of the wealthiest neighborhoods in Texas). Far NW ZIP 78254 is larger (~78,865 pop) [simplemaps.com](http://simplemaps.com), younger, and diverse (significant Hispanic families in new subdivisions). The zone features many families attracted by good schools (Northside ISD) and newer housing. Growth rates are very high – e.g., 78254 added thousands of residents in the last decade.

**Crime:** This suburban zone generally has **low to moderate crime**. Helotes city has its own police and is rated one of the safest small cities in Texas. The unincorporated parts (Dominion, etc.) are patrolled by Bexar County Sheriff and have low crime (gated communities). The far NW neighborhoods inside San Antonio city (78254/53) see typical suburban crime – occasional vehicle break-ins or property crimes – but violent crime is uncommon. Notably, large shopping areas (e.g., The Rim in 78257, and Alamo Ranch in 78253) attract some property crime. Overall, crime is much lower than inner-city San Antonio. Police presence: Helotes PD in 78023, and SAPD *Prue Rd Substation* covers the 78250s, while Bexar Sheriff covers unincorporated pockets.

**Housing Costs:** Housing varies widely. **Helotes (78023)** median home value is roughly **\$400K-\$450K**, with mix of older ranch homes and upscale subdivisions [simplemaps.com](http://simplemaps.com). Leon Springs/The Dominion (78257) have high-end real estate – median listings around **\$800K+**, with many multi-million dollar estates. In 78255/78256 (near Fiesta Texas), newer homes on smaller lots range \$350K–\$600K. Far NW (78254/78253 around Alamo Ranch) mostly features 2005+ built homes; median prices ~**\$300K-\$350K**. Apartment complexes

cluster near UTSA (78249) and outside Loop 1604, offering more affordable rental options. With continuing growth, prices have been rising steadily (around 5–10% annually recently).

**Average Wages & Earnings:** The zone is economically mixed but generally middle to upper-middle class. **Median household incomes:** Helotes 78023 ~\$80–90K; 78255 ~\$117K [simplemaps.com](http://simplemaps.com); 78254 ~\$75K. Many professionals live here and work in San Antonio’s business centers. The presence of UTSA (University of Texas at San Antonio in 78249) and USAA headquarters (just outside zone) means many academics and white-collar workers reside in this area. Unemployment is low (~3–4%). The *average* income in wealthy pockets (Dominion) skews very high – for instance, 78257’s average AGI is over \$440K [zipdatamaps.com](http://zipdatamaps.com), reflecting high earners [zipdatamaps.com](http://zipdatamaps.com). Conversely, newer far NW communities include dual-income young families with solid but more modest incomes.

**Government & Public Services (Zone 3)**

Office / Department	Address	Phone	Website
<b>City of Helotes – City Hall</b>	12951 Bandera Rd, Helotes, TX 78023	(210) 695-8877	helotes-tx.gov <a href="http://municipalonlinepayments.com">municipalonlinepayments.com</a>
Helotes Police Department	12951 Bandera Rd, Helotes, TX 78023	(210) 695-2500	helotes-tx.gov/police
Helotes Fire Department (Fire/EMS)	12951 Bandera Rd, Helotes, TX 78023	(210) 695-3572	helotes-tx.gov/fire-ems
<b>Bexar County Sheriff – West Patrol</b>	6825 Cagnon Rd, San Antonio, TX 78252 (District 2)	(210) 335-6150	bexar.org/600/Sheriff (patrols unincorp. areas)
San Antonio Police – Prue Substation	5020 Prue Rd, San Antonio, TX 78240	(210) 207-7420	sanantonio.gov/SAPD (covers 78249, parts of 78254)
<b>Municipal Court – Helotes</b>	12951 Bandera Rd, Helotes, TX 78023	(210) 695-5921	helotes-tx.gov/municipal-court
<b>Leon Valley Post Office</b> (serves Helotes area)	6825 Huebner Rd, Leon Valley, TX 78238	(210) 521-4278	USPS – Leon Valley
<b>Bexar County Satellite Office</b> (Vehicle Registration)	8407 Bandera Rd, San Antonio, TX 78250	(210) 335-2251	bexar.org/tax – for registration & taxes.

**Public Libraries:**

Office / Department	Address	Phone	Website
– Helotes Public Library	12070 Leslie Rd, Helotes, TX 78023	(210) 695- 8768	heloteslibrary.org
– San Antonio Library – Great Northwest Branch	9050 Wellwood St, San Antonio, TX 78250	(210) 207- 9210	mysapl.org

*(Note: Parts of this zone fall under City of San Antonio jurisdiction (taxes, services). Those areas use City of San Antonio services like CPS Energy, SAWS water, etc., whereas Helotes has its own utilities. Bexar County provides services for unincorporated communities like Grey Forest adjacent to Helotes.)*

### Medical Services

Hospital/Clinic	Address	Phone	Website
<b>University Hospital – Northwest (UT Health)</b>	<b>VA/UT Health Hill Country Clinic,</b> 12950 Bandera Rd, Helotes, TX 78023	(210) 292-7250 (Clinic)	(Major hospital is University Hospital at 4502 Medical Dr, 12 miles SE.) Helotes has UT Health clinic for primary care.
<b>Baptist Emergency Hospital – Westover Hills</b>	8230 N Loop 1604 W, San Antonio, TX 78249	(210) 572-0911	24/7 ER near 1604/Bandera (10 min from Helotes).
<b>Methodist Hospital Stone Oak</b> (regional)	1139 E Sonterra Blvd, San Antonio, TX 78258	(210) 638-2000	Full-service hospital (20 min E).
<b>Christus Santa Rosa Hospital – Alamo Ranch</b> (Opening 2025)	11345 Alamo Ranch Pkwy, San Antonio, TX 78253	(210) 704-2011	New general hospital in far NW SA.
<b>Bandera Family Health Care (Helotes)</b>	12952 Bandera Rd #105, Helotes, TX 78023	(210) 695-1900	Primary care (WellMed) <a href="http://visithelotes.com">visithelotes.com</a> – internal medicine and pediatrics.
CommuniCare Health Center – NW	8210 Callaghan Rd, San Antonio, TX 78230	(210) 233-7000	Sliding-scale clinic (pediatrics, OB/Gyn, dental) serving NW residents.
<b>Texas MedClinic Urgent Care – Helotes</b>	9234 N Loop 1604 W, San Antonio, TX 78249	(210) 476-5577	Walk-in urgent care (near Bandera & 1604).
<b>Northwest Veterinary Hospital</b> (Pet)	12220 Bandera Rd #108, Helotes, TX 78023	(210) 695-4455	Pet healthcare (in high demand due to many pet owners).

Hospital/Clinic	Address	Phone	Website
Laurel Ridge Treatment Center (Mental Health)	17720 Corporate Woods Dr, San Antonio, TX 78259	(210) 491-9400	Nearest psychiatric hospital (northeast SA).

This zone has **ample medical options** due to proximity to San Antonio’s Medical Center (about 15–20 minutes east on Loop 1604). The 1604/Bandera intersection has multiple urgent care clinics and specialists. Helotes residents often use clinics in Helotes or drive to **Medical Center (78229)** for hospitals such as University Hospital or Methodist Hospital. A new hospital in Alamo Ranch (78253) will further improve access for far NW communities.

### Educational Institutions

- **Northside Independent School District (NISD)** – One of Texas’ largest districts, serving this entire zone. NISD’s **Holmes HS** opened in 1962, but as the area grew, NISD built many new schools:
  - *Helotes area schools:* **Sandra Day O’Connor High School**, 12221 Leslie Rd, Helotes, TX 78023; (210) 397-4800. (Large 6A high school opened 1998, serving Helotes/Bandera Rd corridor.)
    - **Jefferson Middle School, Helotes Elementary, Los Reyes Elementary** serve Helotes.
  - *I-10 corridor schools:* **Louis D. Brandeis High School**, 13011 Kyle Seale Pkwy, San Antonio, TX 78249; (210) 397-8200 (opened 2008 to serve I-10/1604 area).
    - Garcia Middle School, Monroe May Elementary, etc., feed Brandeis in 78255/78249.
  - *Far NW schools:* **Harlan High School**, 14350 Culebra Rd, San Antonio, TX 78253; (210) 398-2200 (opened 2017 for Alamo Ranch area). Also *Sotomayor HS* (new in 2022) at 12801 Tall Timber Lane.
    - Folks Middle School, Lieck Elementary, etc., in 78254/53 serve these communities.
  - *Other notable schools:* **Brandeis HS** ranks highly in academics and athletics. **Ott Elementary** and **Kallison Elementary** are state-of-the-art primary schools in this booming zone.
- **Private Schools:**
  - *St. Anthony Catholic High – Helotes* (actually K-8: Our Lady of Guadalupe Catholic School, Helotes) – 13715 Riggs Rd, Helotes, TX 78023; (210) 695-2240.
  - *Kinetic Kids Learning Academy* – 12415 Bandera Rd, Helotes (childcare/PK).
  - *Cornerstone Christian Schools – NW Military* (farther east; some families commute ~15 miles).
- **Higher Education:**

- **The University of Texas at San Antonio (UTSA)** – Main Campus at 1 UTSA Blvd, San Antonio, TX 78249; (210) 458-4011. Major public university with ~34,000 students, offering undergraduate to doctoral programs. UTSA is within ZIP 78249 in this zone and contributes a college-town element (with student housing, etc. in area).
- **Northwest Vista College** – 3535 N Ellison Dr, San Antonio, TX 78251; (210) 486-4000. Community college part of Alamo Colleges, about 8 miles south of Helotes, serves many NW Bexar students with associate degrees and certificates.
- *Trade Schools:* UTSA Small Business Development Center (offices at UTSA), Codeup (coding bootcamp) near UTSA, and *Hallmark University* (tech and nursing, 15 miles SE).

The NW San Antonio zone is known for **exemplary public schools** (NISD schools like Garcia MS and Los Reyes ES are highly rated). The area’s population growth has led NISD to plan more schools – for instance, a new middle school in the Davis Ranch area (78254) is under construction.

### Grocers & Retailers

Store / Center	Address	Phone	Notes
<b>H-E-B Plus! (Helotes)</b> – Grocery/General	12531 West Ave (Bandera & 1604), San Antonio, TX 78250	(210) 764- 7500	Nearest large supermarket for Helotes/78254.
Walmart Supercenter (Helotes)	13136 NW Loop 1604, San Antonio, TX 78249	(210) 558- 2007	24-hour Walmart at Bandera & 1604 (Alamo Ranch area).
<b>The Rim Shopping Center</b> – Major Retail	17703 La Cantera Pkwy, San Antonio, TX 78257	(210) 816- 2361	Huge open-air mall off I-10: Target, Best Buy, Home Depot, etc.
<b>La Cantera Mall</b> (The Shops at La Cantera)	15900 La Cantera Pkwy, San Antonio, TX 78256	(210) 582- 6255	Upscale indoor-outdoor mall (Nordstrom, Macy’s, etc.) near 1604/I-10.
<b>Costco Wholesale (NW SA)</b>	5611 UTSA Blvd, San Antonio, TX 78249	(210) 200- 2050	Warehouse club (across from UTSA).
<b>Walmart (Alamo Ranch)</b>	1216 W Loop 1604 N, San Antonio, TX 78251	(210) 688- 3621	Serves far NW residents (78253).

Store / Center	Address	Phone	Notes
<b>H-E-B (Leon Springs)</b>	24165 W I-10, San Antonio, TX 78257	(210) 698-6391	Convenient for 78255/57 (IH-10 at Boerne Stage Rd).
Home Depot (Helotes)	9115 N Loop 1604 W, San Antonio, TX 78249	(210) 561-9496	Hardware store at Bandera/1604.
<b>Old Town Helotes Shops</b>	14391 Riggs Rd, Helotes, TX 78023	n/a	Unique local shops: antique stores, Helotes Creek Winery, etc., along old Bandera Rd in Helotes.
Walgreens (Helotes) – Pharmacy	12550 Bandera Rd, Helotes, TX 78023	(210) 372-1449	24-hr pharmacy.
<b>Bandera Pointe Shopping Center</b>	11398 Bandera Rd, San Antonio, TX 78250	n/a	Strip center with Lowe’s (home improvement), Super Target, and restaurants.

This zone offers **extensive retail**. The I-10 corridor features destination shopping (The Rim, La Cantera) drawing shoppers region-wide [independencetitle.com](http://independencetitle.com). Helotes and Alamo Ranch have every major chain (Target, Walmart, H-E-B) for daily needs. Small businesses thrive in Helotes’ Old Town (farmers market on weekends at Helotes City Hall grounds). Residents seldom need to leave the area for shopping given the retail density.

## Restaurants

Northwest San Antonio boasts diverse dining – from rural Helotes cafes to upscale eateries at La Cantera. A sampling:

- **Floore’s Country Store** – 14492 Old Bandera Rd, Helotes, TX 78023. *Iconic Texas dance hall and cafe; live music venue where Willie Nelson played. Serves Texas BBQ, tamales, etc.* (210) 695-8827.
- **El Chaparral Mexican Restaurant** – 15103 Bandera Rd, Helotes, TX 78023. *Long-running spot for fajitas and margaritas.* (210) 695-8302.
- **Grey Moss Inn** – 19010 Scenic Loop Rd, Helotes, TX 78023. *Fine dining in a rustic stone cottage (since 1929); known for charcoal-grilled steaks.* (210) 695-8301.
- **Two Step Restaurant & Cantina** – 9840 West Loop 1604 N, San Antonio, TX 78254. *BBQ and Tex-Mex in a restored farmhouse.* (210) 688-2686.
- **Pappasito’s Cantina** – 10501 I-10 W, San Antonio, TX 78230 (near UTSA). *Popular Tex-Mex chain.* (210) 691-8974.
- **Bharmacy (The Lost Bar)** – 14743 Old Bandera Rd #1, Helotes, TX 78023. *Pharmacy-themed bar with craft cocktails in Old Town Helotes.*

- **Steakhouse at La Cantera (Signature)** – 16401 La Cantera Pkwy, San Antonio, TX 78256. *Upscale James Beard-nominated chef restaurant by Chef Andrew Weissman.* (210) 247-0176.
- **P.F. Chang's / Maggiano's Little Italy** – Both at The Rim/La Cantera for Asian and Italian chain cuisine.
- **Mash'd** – 17623 La Cantera Pkwy, San Antonio, TX 78257. *Trendy American eatery with moonshine cocktails.*
- **Brasão Brazilian Steakhouse** – 19210 W I-10, San Antonio, TX 78257. *Upscale churrascaria (all-you-can-eat Brazilian meats).* (210) 233-6868.
- Family-friendly chains abound on Bandera Rd and Loop 1604 (Olive Garden, Chick-fil-A, In-N-Out Burger, etc.). Additionally, UTSA area has student-oriented spots like **Fuzzys Taco Shop** and **Kung Fu Tea**.

Helotes and NW SA also host numerous food festivals – e.g., Helotes Cornyval (corn festival) each May at Helotes Festival Grounds, with many food vendors.

### Sports Organizations & Recreation

- **Greater Helotes Little League (GHLL)** – 10100 Braun Rd, San Antonio, TX 78254 (near Helotes); (210) 688-3767. Serves Helotes and NW San Antonio youth for baseball/softball [instagram.com](https://www.instagram.com/ghll) [facebook.com](https://www.facebook.com/ghll). Complex at Braun Rd has multiple fields.
- **Northwest Bulldogs Pop Warner** – youth football and cheer teams based in Helotes (practice at O'Connor HS fields).
- **i9 Sports – NW San Antonio** – Offers recreational flag football, soccer, and t-ball for ages 3–13 at various school fields (often at **Fair Oaks Ranch Elementary** or **NISD fields**) [i9sports.com](https://www.i9sports.com) [boernelove.org](https://www.boernelove.org).
- **Spurs Youth Basketball League (NYO)** – Runs at NISD gyms for kids zone-wide.
- **UTSA Campus Recreation** – UTSA's recreation center (open to community memberships) includes pools, gyms, and intramural leagues (for students and some community leagues).
- **Fitness Centers:** Gold's Gym Helotes (12481 Bandera Rd), Lifetime Fitness at The Rim, YMCA **Mays Family YMCA at Potranco** (8765 Hwy 151, serving 78253).
- **Adult Leagues:** City of San Antonio Parks host adult softball at **O.P. Schnabel Park** (9606 Bandera Rd). There are also bowling leagues at **Bandera Bowling Center** (6700 Huebner Rd).
- **Specialty:** The **National Shooting Complex** (5931 Roft Rd, San Antonio, TX 78253) in far NW hosts trap and skeet shooting events. **Helotes 4H** and **FFA** (at O'Connor HS) are strong for youth in agri-science, reflecting that this suburban zone still cherishes some country lifestyle.

### Recreation Areas & Facilities

- **Government Canyon State Natural Area** – 12861 Galm Rd, San Antonio, TX 78254. *A 12,000-acre preserve on the NW edge of San Antonio with 40+ miles of hiking/biking trails, including ones leading to 110-million-year-old dinosaur tracks [zipmap.net](http://zipmap.net). Primitive camping available. (210) 688-9055.*
- **Friedrich Wilderness Park** – 21395 Milsa Dr, San Antonio, TX 78256. *600-acre nature park near Leon Springs with steep hiking trails through Hill Country canyon lands (no bikes or pets; birdwatcher’s haven).*
- **Old Town Helotes** – 14391 Riggs Rd area. *Stroll boardwalk sidewalks, visit Helotes Creek Winery, and on first Saturdays enjoy Helotes MarketPlace (outdoor market with crafts and produce).*
- **Helotes Fitness Park & Disc Golf** – adjacent to Helotes City Hall, 12951 Bandera. *Small outdoor fitness stations and a 9-hole disc golf course winding through trees. Free.*
- **OP Schnabel Park** – 9606 Bandera Rd, San Antonio, TX 78250. *Major city park (202 acres) with biking/jogging trails, sports fields, picnic pavilions, and Graff Pavilion rock climbing wall.*
- **Six Flags Fiesta Texas** – 17000 W I-10, San Antonio, TX 78257. *A 200-acre theme park in 78256 featuring roller coasters, a water park, and live shows set in a former limestone quarry. (210) 697-5050.*
- **Aquatica at SeaWorld & SeaWorld San Antonio** – 10500 SeaWorld Dr, San Antonio, TX 78251 (about 15 min south of Helotes). *Marine theme park and water park.*
- **Medina River Greenway (Halotes)** – Actually starts outside Helotes, but Helotes is working on a **Helotes Creek Greenway** connecting to San Antonio’s Howard W. Peak Greenway Trails system (paved multi-use trails).
- **Recreation Centers:** *Culebra Creek Park (7811 Culebra, skate park & sports), Mainland Skate Park (very popular concrete skate park, 6 miles SE of Helotes).*

For golf enthusiasts, **La Cantera Golf Club** (two championship courses) and **Cedar Creek Golf Course** (public course off 1604) are in this zone. Hunters can find leases in the outskirts (Helotes was named for “corn-on-the-cob” presumably due to corn feed for game). Overall, residents enjoy a balance of **urban amenities and Hill Country recreation**, with quick access to both city and country.

### Job Placement & Workforce Development

Resource	Address	Phone	Website/Notes
<b>Workforce Solutions Alamo – North Career Center</b>	8401 Datapoint Dr, Suite 100, San Antonio, TX 78229	(210) 438-0581	<a href="http://workforcesolutionsalamo.org">workforcesolutionsalamo.org</a> – Closest full-service career center (Medical Center area).

<b>Resource</b>	<b>Address</b>	<b>Phone</b>	<b>Website/Notes</b>
<b>Texas Workforce Solutions – Vocational Rehabilitation</b>	6420 Bandera Rd, San Antonio, TX 78238 (Satellite)	(210) 522-8020	Job training and rehab services for persons with disabilities.
<b>Helotes Area Chamber of Commerce – Job postings</b>	12274 Bandera Rd, #202, Helotes, TX 78023	(210) 695-7760	heloteschamber.com – local business job listings, networking events.
<b>UTSA Career Center</b> (serving students & alumni)	One UTSA Circle, San Antonio, TX 78249	(210) 458-4589	hireroadrunners.com – Many companies recruit at UTSA; local employers can post openings.
<b>Project QUEST (Workforce Training)</b>	301 S Frio, San Antonio, TX 78207	(210) 270-4690	questsa.org – Provides job training in healthcare/tech for Bexar County residents (some Helotes residents utilize these programs).
<b>Alamo Workforce Job Fair (Alamo Ranch)</b>	<i>(Occurs at Alamo Ranch Community Center)</i>	n/a	Regular regional job fair held semi-annually at Alamo Ranch (78253).

Being essentially part of the greater San Antonio labor market, this zone benefits from city-wide employment resources. The **Workforce Solutions Alamo** network covers Bexar County – nearest centers are at the Medical Center and another at **Northwest Vista College** campus. Many employers in this area (such as **USAA, Valero Energy, UTSA, Methodist Healthcare**) recruit locally. Helotes itself has fewer large employers, so many residents commute to work. Nonetheless, with retail expansion (The Rim, La Cantera) and local small businesses, there are plentiful service and retail jobs in-zone. The Helotes Chamber and Leon Springs Business Association often share job leads among members.

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